



FREE LAW DIRECTORY

A guide to the free and low-cost legal services in Canberra

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Information current April 2016

Disclaimer: This publication is a guide only. While due care has been taken to ensure the accuracy of the material contained in this publication, ACTLAF cannot take responsibility for any errors.

CANCER PATIENTS

Service	Service Type	Referral Process	Contact Details
<p>Cancer Council ACT Legal Referral Service</p>	<p>Advice and representation</p> <p>Only for cancer patients and/or their family members. A referral service that connects clients with lawyers who provide free assistance to those who pass the means test. Clients who do not satisfy the means test can choose to have paid assistance.</p> <p>Can assist with drafting wills, powers of attorney, early access to superannuation, mortgage hardship variations, credit and debt issues, insurance claims and disputes, employment and discrimination and tenancy disputes amongst other issues.</p>	<p>Call Cancer Council Helpline to contact the service.</p>	<p>Helpline 13 11 20</p> <p>Hours: 9am - 5pm Mon to Fri</p> <p>www.actcancer.org</p>

CENTRELINK

Service	Service Type	Referral Process	Contact Details
Canberra Community Law	Advice and representation	<p>Clients phone Advice Line for advice.</p> <p>Clients need to leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate or for urgent matters.</p>	<p>Advice Line: 6218 7977</p> <p>Hours: Mon, Tues, Thu, Fri 9.30am – 1pm</p> <p>Admin Line: 6218 7900.</p> <p>www.canberracommunitylaw.org</p>

CONSUMER LAW, CREDIT AND DEBT

Service	Service Type	Referral Process	Contact Details
ANU Students Association	Advice Only ANU students only	Drop in to the office or email for an appointment: Monday, Tuesday, Thursday and Friday. Appointments take precedence over drop in clients.	<p>Advice Line: 02 6125 2444</p> <p>Email: sa.legal@anu.edu.au</p> <p>Address: ANU Student Association Level 1, Building17a Union Court, ANU</p>
CARE Financial Counselling Services	Information and advocacy Services for residents of the ACT.	<p>Clients can phone during the day or drop in to the After Hours service.</p> <p>CARE will refer clients to Consumer Law Centre when appropriate.</p>	<p>Free call: 1800 007 007</p> <p>Weekdays 9.00am - 4.30pm Monday - Friday</p> <p>After Hours Service 5.30pm - 7.30pm each Wednesday</p> <p>www.carefcs.org</p>

The Consumer Law Centre of the ACT	<p>Free information, advocacy and legal advice in the areas of consumer law, credit and debt, telecommunications and fair trading matters.</p> <ol style="list-style-type: none"> Will advise workers calling on behalf of clients or with general legal queries (no means/merits test applied) One-off advice available to anyone Potential ongoing clients require assets/means/merits test 	<p>Clients must meet CARE client criteria, which is:</p> <p>ACT residents on low to moderate income. (Those receiving government income support automatically qualify for assistance)</p> <p>For general advice or workers calling on behalf of clients, there is no means test.</p>	<p>For referral (via CARE) and for general legal advice:</p> <p>Free call: 1800 007 007</p> <p>After Hours Service 5.30pm - 7.30pm each Wednesday by appointment</p> <p>www.carefcs.org/services/consumerlawcentre.html</p>
Justice Connect Self Representation Service	<p>Advice Only.</p> <p>Legal advice and assistance for individuals with bankruptcy matters in the Federal court of Federal Circuit Court. Referrals for representation are possible in limited cases.</p>	<p>Email on phone to arrange an appointment</p>	<p>Free call: 1800 727 550 Business line: 1800 727 550</p> <p>Email: selfrep.nswact@justiceconnect.org.au</p>
Legal Aid ACT Helpline/Helpdesk	<p>Advice and advocacy</p> <p><i>No grant of Legal Aid required</i></p>	<p>Clients can phone the Helpline or drop into the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am - 5pm Mon to Fri</p> <p>Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri</p> <p>Reception: 6243 3411</p> <p>http://www.legalaidact.org.au/</p>
Salvation Army Legal Clinic	<p>Advice and representation</p> <p>Free advice and representation on consumer debts, fines, interactions with government, employment and civil law.</p>	<p>Workers are asked to send through a referral form</p>	<p>Free call: 1800 050 819</p> <p>Email: Canberra.legal@aue.salvationarmy.org</p> <p>www.salvoslegal.com.au</p> <p>Address: 1 Elder St Braddon.</p>

CRIMINAL LAW

Service	Service Type	Referral Process	Contact Details
Aboriginal Legal Service	Advice and representation	Phone, email, or drop into the office to make an appointment to see a lawyer.	Phone: 6249 8488 9am - 5pm Mon to Fri Address: Level 3, 17-21 University Avenue, Canberra City Email: canberra@alsnswact.org.au http://www.alsnswact.org.au/
ANU Students Association	Advice only ANU students only	Drop in to the office or email for an appointment: Monday, Tuesday, Thursday and Friday. Appointments take precedence over drop in clients.	Advice Line: 02 6125 2444 sa.legal@anu.edu.au www.anusa.com.au Address: ANU Student Association Level 1, Building 17a Union Court, ANU
Legal Aid ACT Helpline/Helpdesk	Advice and advocacy <i>No grant of Legal Aid required.</i>	Clients can phone the Helpline or drop into the Helpdesk.	Helpline: 1300 654 314 8.30am - 5pm Mon to Fri Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri Reception: 6243 3411 www.legalaidact.org.au

Legal Aid ACT Criminal Law Section	Free half hour appointments available each Wednesday at the Legal Aid office. Duty service at the Magistrates Court each weekday. Ongoing representation and assistance requires an application for Legal Aid. Clients can drop into the office and get assistance with their application.	Contact the criminal law section.	Phone: 6243 3407 Email: criminal@legalaidact.org.au
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DISCRIMINATION

Service	Service Type	Referral Process	Contact Details
Disability Discrimination Law (DDL)	Advice and Representation	<p>Contact DDL by phoning any time and leaving a message. We will call you back within 48 hours.</p> <p>If you cannot use the phone, then write, fax, or email or have a friend or family member call the Centre to discuss your needs.</p>	Phone: 6218 7918 Fax: 6257 4801 Email: info@canberracommunitylaw.org.au
Disability Rights Law Centre	<p>Provides fortnightly information and legal advice for people with disabilities in the ACT</p> <p>Dates on website: http://www.advocacyforinclusion.org/index.php/drlc/free-legal-clinics</p>	Drop in to the office or call to make an appointment.	Advocacy for Inclusion Phone:02 6257 4005 www.advocacyforinclusion.org 2.02 Griffin Centre 20 Genge St Canberra City 2601
Legal Aid ACT Helpline/Helpdesk	<p>Advice and advocacy</p> <p><i>No grant of Legal Aid required</i></p>	Clients can phone the Helpline or drop into the Helpdesk.	Helpline: 1300 654 314 8.30am - 5pm Mon to Fri Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri Reception: 6243 3411 www.legalaidact.org.au

Women's Legal Centre	Women only Advice and Representation	Clients can phone the Advice Line. Workers can phone the Admin Line to discuss referrals and urgent matters.	Advice Line: 6257 4499 1800 634 669 Hours: 9.30am –12pm Mon to Fri Admin Line: 6257 4377 Hours: 9am - 5pm Mon to Fri www.womenslegalact.org
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DOMESTIC VIOLENCE AND PERSONAL PROTECTION ORDERS

Service	Service Type	Referral Process	Contact Details
Legal Aid ACT Domestic Violence and Personal Protection Unit	Duty lawyer advice and representation	Contact the Unit with names of all parties involved.	Phone: 6207 1874 Address: Magistrates Court 4 Knowles Place Canberra Mon, Wed, Thurs & Fri: 9am to 5.00pm Tues: 9am to 3.30pm
Women's Legal Centre	Women only Advice and Representation	Clients can phone the Advice Line. Workers can phone the Admin Line to discuss referrals and urgent matters.	Advice Line: 6257 4499 1800 634 669 Hours: 9.30am –12pm Mon to Fri Admin Line: 6257 4377 Hours: 9am – 5pm Mon to Fri

EMPLOYMENT LAW

Service	Service Type	Referral Process	Contact Details
Night Time Legal Advice Service (NTLAS)	<p>Phone and drop in service Tuesday nights 6pm - 8pm.</p> <p>Doors open at 6pm and clients must arrive or ring in by 7pm to be assisted on the night.</p>	<p>Phone 6218 7999 on a Tuesday from 6pm.</p> <p>Or</p> <p>Drop in to the service on a Tuesday from 6pm.</p>	<p>Phone: 6218 7999</p> <p>Address: Level 1, 21 Barry Drive Turner ACT (Templar House)</p> <p>Templar House is on the corner of Watson Street and Barry Drive.</p>
Legal Aid ACT Helpline/Helpdesk	<p>Advice and minor assistance</p> <p><i>No grant of Legal Aid required</i></p>	<p>Clients can phone the Helpline or drop into the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am to 5pm Mon to Fri</p> <p>Helpdesk: 2 Allsop St Canberra City 9am to 5pm Mon to Fri</p> <p>Reception: 6243 3411 www.legalaidact.org.au</p>
Salvation Army Legal Clinic	<p>Advice and representation</p> <p>Free advice and representation on consumer debts, fines, interactions with government, employment and civil law.</p>	<p>Workers are asked to send through a referral form</p>	<p>Free call: 1800 050 819 Wednesday night only</p> <p>Email: Canberra.legal@aue.salvationarmy.org</p> <p>www.salvoslegal.com.au</p> <p>Address: 1 Elder St Braddon.</p>

Women's Legal Centre	Women only Advice and Representation	Clients can phone the Advice Line. Workers can phone the Admin Line to discuss referrals and urgent matters.	Advice Line: 6257 4499 1800 634 669 Hours: 9.30am -12pm Mon to Fri Admin Line: 6257 4377 Hours: 9am – 5pm Mon to Fri
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ENVIRONMENTAL LAW

Service	Service Type	Referral Process	Contact Details
The Environmental Defender's Office (EDO)	Advice on environmental and planning law. Aim to increase public awareness of environmental laws and remedies. Provides community legal information including online fact sheets & publications. Provides submissions and advice on environmental law reform and policy.	Environmental law issues only. The EDO offers free initial legal advice of up to two hours. If further advice is required, the EDO Solicitor assesses a request for advice against the EDO's Casework Guidelines.	Advice: 02 6243 3460 Email: camilla.taylor@edo.org.au Website: http://www.edoact.org.au/

FAMILY LAW

Service	Service Type	Referral Process	Contact Details
Aboriginal Legal Service	Aboriginal and Torres Strait Islander clients only. Family Law and Care and Protection Matters. Advice and representation	Phone, email, or drop into the office to make an appointment to see a lawyer.	Phone: 6249 8488 9am - 5pm Mon to Fri Address: Level 3, 17-21 University Avenue, Canberra City Email: canberra@alsnswact.org.au http://www.alsnswact.org.au/
ACT Law Society Legal Advice Bureau	Advice Only	Family law matters are Wednesdays only.	Phone: 02 6274 0300 www.actlawsociety.asn.au Fax: 02 6247 3754 Address: Level 4, 1 Farrell Place, Canberra City ACT 2601 GPO Box 1562 Canberra ACT 2601.
Legal Aid ACT Helpline/Helpdesk	Advice only <i>No grant of Legal Aid required</i>	Clients can call the Helpline or drop into the Helpdesk.	Helpline: 1300 654 314 8.30am - 5pm Mon to Fri Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri Reception: 6243 3411 www.legalaidact.org.au

Legal Aid ACT duty lawyer service at the Family Court	<p>Advice on any family law matter and assistance in making court applications and preparing responses.</p> <p>We are unable to help with completing forms.</p> <p>May appear for adjournments if capacity allows, but cannot run hearings.</p> <p>No grant of Legal Aid required.</p>	<p>Purpose of duty lawyer service is to assist self-represented persons in family law matters.</p> <p>This is a drop-in service only.</p>	<p>The duty service operates at the Family Law Court.</p> <p>Address: 4 Knowles Place Canberra</p> <p>Monday: 10am - 1pm Tuesday: 11am - 1pm Wednesday: 10am - 1pm Thursday: 1pm - 3pm Friday: 1pm - 4pm</p>
Women's Legal Centre	<p>Women only Advice and Representation</p>	<p>Clients can phone the Advice Line.</p> <p>Workers can phone the Admin Line to discuss referrals and urgent matters.</p>	<p>Advice Line: 6257 4499 1800 634 669</p> <p>Hours: 9.30am -12pm Mon to Fri</p> <p>Admin Line: 6257 4377 Hours: 9am – 5pm Mon to Fri</p>

GENERAL LAW

Service	Service Type	Referral Process	Contact Details
ACT Law Society Legal Advice Bureau	<p>Free 15-minute appointments during lunchtime on weekdays on any legal issue.</p> <p>Family Law matters Wednesdays only.</p> <p>Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.</p>	<p>Clients can phone the Law Society to make an appointment.</p>	<p>Phone: 6274 0300</p> <p>http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html</p> <p>Address: Level 4, 1 Farrell Place, Canberra City ACT 2601 GPO Box 1562 Canberra ACT 2601</p>

ACT Law Society Pro Bono Clearing House	<p>Free advice and representation on any legal issue. Family law matters excluded.</p> <p>A referral service that connects clients with law firms offering pro bono assistance and Community Legal Centres. Clients will need to satisfy eligibility criteria</p>	<p>Clients can download an application form from the Law Society website or phone the Law Society to have an application sent to them.</p>	<p>Phone: 6274 0300</p> <p>www.actlawsociety.asn.au</p> <p>Address: Level 4, 1Farrell Place, Canberra City ACT 2601 GPO Box 1562 Canberra ACT 2601</p>
ANU Students Association	<p>Advice only ANU students only</p>	<p>Drop in to the office or email for an appointment: Monday, Tuesday, Thursday and Friday. Appointments take precedence over drop in clients.</p>	<p>Advice Line: 02 6125 2444</p> <p>sa.legal@anu.edu.au</p> <p>www.anusa.com.au</p> <p>Address: ANU Student Association Level 1, Building 17a Union Court, ANU</p>
Justice Connect Self Representation Service	<p>Advice Only.</p> <p>Legal advice and assistance for individuals with civil proceedings in the Federal court of Federal Circuit Court. Please note we cannot assist in Family Law matters. Referrals for representation are possible in limited cases.</p>	<p>Email on phone to arrange an appointment</p>	<p>Free call: 1800 727 550 Business line: 1800 727 550</p> <p>Email: selfrep.nswact@justiceconnect.org.au</p>
Legal Aid Helpline/Helpdesk	<p>Information/referral/advice/minor assistance, limited advocacy</p>	<p>Clients can call the Helpline or drop in to the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am - 5pm Mon to Fri</p> <p>Helpdesk: 2 Allsop street Canberra 9am - 5pm Mon to Fri</p> <p>Reception: 6243 3411</p> <p>www.legalaidact.org.au</p>

<p>Night Time Legal Advice Service (NTLAS)</p>	<p>Phone and drop in service Tuesday nights 6pm - 8pm.</p> <p>Door open at 6pm and clients must arrive or ring in by 7pm to be assisted on the night.</p>	<p>Clients can phone on a Tuesday from 6pm. You must arrive before 7pm to be assisted on the night. or Drop in to the service from 6pm.</p>	<p>Phone: 6218 7999 Tuesdays from 6:00pm Address: Level 1, 21 Barry Drive, Turner ACT (Templar House) Templar House is on the corner of Watson Street and Barry Drive</p>
<p>Salvation Army Legal Clinic</p>	<p>Free advice and representation on consumer debts, fines, interactions with government, employment and civil law.</p>	<p>Clients can phone to make an appointment with the Salvos Legal Advice Clinic to see a lawyer on a Wednesday night.</p> <p>Workers are asked to send through a Referral Form.</p>	<p>Phone: 1800 050 819 Fax: 6234 4111 Email: canberra.legal@aue.salvationarmy.org</p> <p>Location: 1 Elder Street, Braddon ACT 2612 www.salvoslegal.com.au</p>
<p>Street Law</p>	<p>Clients who are homeless or at risk of homelessness only.</p> <p>Advice, supported referral, and representation in some circumstances. If clients are homeless we are able to assist them with any legal issue.</p> <p>Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.</p>	<p>Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches. (see website for outreach details).</p>	<p>Phone: 6218 7995</p> <p>Or free call: 1800 STR LAW (1800 787 529)</p> <p>Location: Level 1, 21 Barry Drive, Turner ACT (Templar House).</p> <p>Templar House is on the corner of Watson Street and Barry Drive</p> <p>Email: info@streetlaw.org.au</p> <p>www.streetlaw.org.au</p>

Youth Law Centre	<p>Clients must be aged 12-25 years. Free and confidential legal advice, information, referrals and minor assistance.</p> <p>May make supported referrals to Legal Aid for representation.</p>	<p>Accepts drop-in clients and referrals. Advice, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal.</p>	<p>Phone: 6173 5410</p> <p>Email: contact@youthlawact.org.au</p> <p>Address: Level 1, 14 Childers Street, Canberra City</p> <p>Hours: 12pm – 4pm Mon to Fri</p> <p>www.youthlawact.org.au/</p>
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HOMELESS CLIENTS

Service	Service Type	Referral Process	Contact Details
Street Law	<p>Clients who are homeless or at risk of homelessness only.</p> <p>Advice, supported referral, and representation in some circumstances. If clients are homeless we are able to assist them with any legal issue.</p> <p>Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.</p>	<p>Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches (see website for outreach details).</p>	<p>Phone: 6218 7995</p> <p>Or free call: 1800 STR LAW (1800 787 529)</p> <p>Location: Level 1, 21 Barry Drive, Turner ACT (Templar House).</p> <p>Templar House is on the corner of Watson Street and Barry Drive</p> <p>Email: info@streetlaw.org.au</p> <p>www.streetlaw.org.au</p>

MENTAL HEALTH LEGAL ISSUES (CHALLENGE TO INVOLUNTARY TREATMENT ORDERS)

Service	Service Type	Referral Process	Contact Details
Crisis Assessment Treatment Team (CATT)	The Crisis Assessment and Treatment Team (CATT) provide a 24-hour, seven day a week service to assess and treat mentally ill people in crisis situations.	Phone the CATT Mental Health Triage Service.	Phone: 1800 629 354 or Phone: 6205 1065 http://health.act.gov.au/c/health?a=sp&pid=1316133581&site=51107&servicecategory=37
Legal Aid ACT Helpline/Helpdesk	Duty service for people in Calvary and The Canberra Hospital Adult Mental Health Unit. Duty service also available for people appearing in the ACT Civil and Administrative Tribunal. Lawyer will provide advice and representation. <i>No grant of Legal Aid required</i>	Clients can phone the Helpline or drop into the Helpdesk. Referrals can be made by calling the Helpline or reception.	Helpline: 1300 654 314 8.30am - 5pm Mon to Fri Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri Reception: 6243 3411 www.legalaidact.org.au

MIGRATION LAW

Service	Service Type	Referral Process	Contact Details
ANU Students Association	Advice only ANU students only	Drop in to the office or email for an appointment: Monday, Tuesday, Thursday and Friday. Appointments take precedence over drop in clients.	Advice Line: 02 6125 2444 sa.legal@anu.edu.au www.anusa.com.au Address: ANU Student Association Level 1, Building 17a Union Court, ANU
Companion House (IAAAS funding)	Provides assistance to people applying for a protection visa. Provides assistance to people from refugee background to sponsor spouse or an immediate family member.	Call Companion House during office hours or email Loan Freeman.	Phone: 6251 4550 Email: loan.freeman@companionhouse.org.au www.companionhouse.org.au
Immigration Advice and Rights Centre Sydney	Australian immigration law, refugee and citizenship law. Provides free immigration advice to financially disadvantaged people in NSW (during hours of operation) by phone or face to face (with appointment) and provides case assistance to some clients who meet casework guidelines. Also runs immigration education workshop/programs. Publications include the Immigration Kit, an immigration newsletter called Immigration News and various information sheets published on our website. (www.iarc.asn.au).	IARC accept warm referral from community organisation are well as individual requests. Referrals and requests are made by calling the IARC admin line.	Advice line 02 9262 3833 2:00 to 4:00 Tuesday and Thursday Business line 02 6279 4300 9:00 to 5:00 Monday to Friday www.iarc.asn.au

Legal Aid Migration Clinic	Advice and advocacy <i>No grant of Legal Aid required</i>	By appointment only.	Helpline: 1300 654 314 8.30am - 5pm Mon to Fri
Helpline/Helpdesk	Assistance in applying for a grant of legal assistance for representation when required.		Appointment every Thursday at: 1pm, 2pm and 3pm. Every 4 th Thursday of the month, appointment at: 4.30pm, 5.30pm and 6.30pm. Reception: 6243 3411 www.legalaidact.org.au

SMALL BUSINESS

Service	Service Type	Referral Process	Contact Details
University of Canberra Small Business Legal Advice Clinic (operated in conjunction with Legal Aid ACT)	<p>Advice on legal areas concerning small businesses during 30-minute consultations</p> <p>The clinic aims to provide initial advice and cannot assume management of matters.</p> <p>Provides advice on contracts, debt recovery, litigation and dispute resolution, employment and industrial law, corporations law, insurance, government planning and environmental law, intellectual property, insolvency and bankruptcy, commercial property and leasing, and consumer protection and competition law.</p>	Contact Legal Aid and let them know you want an appointment with the Small Business clinic. Consultations take place at the offices of Legal Aid ACT at 2 Allsop St Canberra City between 2pm and 5pm on a Thursday afternoon.	Contact Legal Aid 02 62433471 legaladviceclinic@canberra.edu.au

TENANCY: PUBLIC HOUSING

Service	Service Type	Referral Process	Contact Details
Canberra Community Law	Advice and representation	<p>Clients phone the Advice Line for advice.</p> <p>Clients need to leave a message and their call will be returned. If the matter is urgent (e.g. an eviction), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate or for urgent matters.</p>	<p>Free call 1800 445 665 (from South East NSW)</p> <p>Advice Line: 6218 7977</p> <p>Advice line Hours of operation: 9.30am – 1pm Mon, Tues, Thurs & Fri</p> <p>Admin Line: 6218 7900.</p>

TENANCY: PRIVATE & OTHER RENTAL

Service	Service Type	Referral Process	Contact Details
ACT Tenants Advice Service (Tenant's Union)	<p>Tenants only (no landlords or realtors)</p> <p>Advice and representation</p> <p>No means test for advice; there is a merits test for representation.</p>	<p><u>Clients:</u> Leave a phone message between 10 and 11:30am Mon- Fri and an advice worker will return the call. Three attempts are made to return the call. If there is no capacity for the client to leave a message it means that demand is too high and they should try again the next day.</p> <p><u>Workers:</u> If a matter is urgent, then you can call the Admin Line and an advice worker will contact the client.</p>	<p>Tenants Advice Line: 6247 2011</p> <p>Hours of operation: 10am – 11.30 am Mon to Fri</p> <p>Admin Line: 6247 1026.</p> <p>www.tenantsact.org.au</p>

ACT Law Society Legal Advice Bureau	<p>Free 15-minute appointments during lunchtime on weekdays on any legal issue.</p> <p>Includes advice for landlords.</p> <p>Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.</p>	<p>Clients can phone the Law Society to make an appointment.</p>	<p>Phone: 6274 0300</p> <p>http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html</p> <p>Address: Level 4, 1 Farrell Place, Canberra City ACT 2601 GPO Box 1562 Canberra ACT 2601</p>
ANU Students Association	<p>Advice only ANU students only</p>	<p>Drop in to the office or email for an appointment: Monday, Tuesday, Thursday and Friday. Appointments take precedence over drop in clients.</p>	<p>Advice Line: 02 6125 2444</p> <p>sa.legal@anu.edu.au</p> <p>www.anusa.com.au</p> <p>Address: ANU Student Association Level 1, Building 17a Union Court, ANU</p>
Canberra Community Law	<p>Advice and representation for clients with health care cards only</p>	<p>Clients phone Advice Line for advice.</p> <p>Clients need to leave a message and their call will be returned. If the matter is urgent (e.g. an eviction), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate or for urgent matters.</p>	<p>Advice Line: 6218 7977</p> <p>Hours of operation: 9.30am – 1pm Mon, Tues, Thurs & Fri</p> <p>Admin Line: 6218 7900.</p>
Legal Aid ACT Helpline/Helpdesk	<p>Advice and advocacy</p> <p><i>No grant of Legal Aid required</i></p> <p>Assistance in applying for a grant of legal assistance for representation.</p>	<p>Clients can phone the Helpline or drop into the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am - 5pm Mon to Fri</p> <p>Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri</p> <p>Reception: 6243 3411</p> <p>www.legalaidact.org.au</p>

VICTIMS OF CRIME (FINANCIAL ASSISTANCE)

Service	Service Type	Referral Process	Contact Details
Legal Aid ACT Helpline/Helpdesk	Advice and advocacy <i>No grant of Legal Aid required</i> Assistance in applying for a grant of legal assistance for representation.	Clients can phone the Helpline or drop into the Helpdesk.	Helpline: 1300 654 314 8.30am - 5pm Mon to Fri Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri Reception: 6243 3411 www.legalaidact.org.au
Women's Legal Centre	Women only Advice and Representation	Clients can phone the Advice Line. Workers can phone the Admin Line to discuss referrals and urgent matters.	Advice Line: 6257 4499 1800 634 669 Hours: 9.30am -12pm Mon to Fri Admin Line: 6257 4377 Hours: 9am – 5pm Mon to Fri

WILLS AND POWER OF ATTORNEY

Service	Service Type	Referral Process	Contact Details
Public Trustee for the ACT	The Public Trustee can prepare wills and enduring powers of attorney where the Public Trustee has been nominated as the executor and as the attorney for property and financial matters. Fees apply, see website for further information	Have the client contact the Public Trustee directly.	Phone: 6207 9800 Address: Ground floor, 221 London Circuit Canberra Hours: 9am - 4.30pm Mon to Fri www.publictrustee.act.gov.au

YOUTH LAW

Service	Service Type	Referral Process	Contact Details
<p>Youth Law Centre</p>	<p>Clients must be aged 12-25 years. Free and confidential legal advice, information, referrals and minor assistance.</p> <p>May make supported referrals to Legal Aid for representation.</p>	<p>Accepts drop-in clients and referrals. Advice, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal.</p>	<p>Phone: 6173 5410</p> <p>Email: contact@youthlawact.org.au</p> <p>Address: Level 1, 14 Childers Street, Canberra City</p> <p>Hours: 12pm – 4pm Mon to Fri</p> <p>www.youthlawact.org.au/</p>

LEGAL ASSISTANCE (NSW)

Service	Service Type	Referral Process	Contact Details
LawAccess NSW	Phone LawAccess for referral to appropriate agency, including Legal Aid NSW and CLCs	Phone or search the website	Phone: 1300 888 529 Hours: 9am - 5pm Mon to Fri www.lawaccess.nsw.gov.au
Legal Aid ACT	Family law and criminal matters that occurred in the ACT Advice and representation <i>Grant of Legal Aid required</i>	Clients can phone the Helpline or drop into the Helpdesk. <i>Clients must apply for a grant of Legal Aid.</i>	Helpline: 1300 654 314 8.30am - 5pm Mon to Fri Helpdesk: 2 Allsop St Canberra City 9am - 5pm Mon to Fri Reception: 6243 3411 www.legalaidact.org.au
Canberra Community Law	Social security advice only (no tenancy advice)	Clients can phone for advice	Phone: 6218 7977
	Disability discrimination advice	Clients can phone for advice	Phone: 6218 7900
	Street Law (generalist advice for homeless clients)	Clients can phone for advice	Phone: 6218 7995
South East NSW Women's Legal Service	Advice only. Women Only. Women in Bega, Braidwood, Bombala, Cooma, Queanbeyan. Family, domestic violence, employment, tenancy discrimination, victims compensation, debt, Centrelink, power of attorney and guardianship.		Advice lin 02 6298 0409 Business line: 02 6298 0409

Women's Legal Centre	Women only Advice and Representation Face to face appointments Wednesdays fortnightly in Queanbeyan, Family Law only	Clients can phone the Advice Line.	Advice Line: 6257 4499 1800 634 669 Hours: 9.30am -12pm Mon to Fri Admin Line: 6257 4377 Hours: 9am - 5pm Mon to Fri
Queanbeyan Local Court	Advice and representation in Queanbeyan	Duty lawyer service provided by private solicitors on a roster at Queanbeyan Court. Phone court to get a copy of roster.	Phone: 6298 0409

