



FREE LAW DIRECTORY

A guide to the free and low-cost legal services in Canberra

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Information current December 2017

Disclaimer: This publication is a guide only. While due care has been taken to ensure the accuracy of the material contained in this publication, ACTLAF cannot take responsibility for any errors.

ABORIGINAL AND TORRES STRAIT ISLANDERS

Service	Service Type	Referral Process	Contact Details
Aboriginal Legal Service	Advice and representation.	Phone, email, or drop into the office to make an appointment to see a lawyer.	P: 6249 8488 H: 9am - 5pm weekdays A: Level 3, 17-21 University Avenue, Canberra City E: canberra@alsnswact.org.au W: http://www.alsnswact.org.au/
Canberra Community Law - Aboriginal Human Rights Program	<p>The Aboriginal Human Rights Program is a specialist legal service of Canberra Community Law.</p> <p>We provide advice and representation to all Aboriginal and Torres Strait Islander communities in the ACT in relation to housing/homelessness, Centrelink and race discrimination issues.</p> <p>Our work is informed by the human rights principles of participation, inclusion and self-determination.</p>	<p>Clients phone 6218 7977 for advice.</p> <p>Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available to take their call, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</p>	Advice: 6218 7977 Admin: 6218 7900 W: www.canberracommunitylaw.org.au E: info@canberracommunitylaw.org.au

ADMINISTRATIVE LAW

Service	Service Type	Referral Process	Contact Details
Justice Connect Self Representation Service	Advice Only. Legal advice and assistance for individuals considering applications for review or with matters already filed in the Federal Court or Federal Circuit Court (excludes migration matters). Referrals for representation are possible in limited cases.	Email or phone to determine eligibility.	Free call: 1800 727 550 H: 9am – 5pm weekdays (closed 1pm – 2pm) E: selfrep.nswact@justiceconnect.org.au

CANCER PATIENTS

Service	Service Type	Referral Process	Contact Details
Cancer Council ACT Legal, Financial Planning, Small Business and Workplace Referral Service	Advice and representation. Only for cancer patients and/or their family members. A referral service that connects clients with lawyers, financial planners, accountants and/or human resource professionals who provide free assistance to those who pass the means test. Clients who do not satisfy the means test can choose to have paid assistance. Can assist with drafting wills, powers of attorney, early access to superannuation mortgage hardship variations, credit and debt issues, insurance claims and disputes, managing workplace issues before, during and after treatment, budgeting, debt management and transitioning to retirement amongst other issues related to the cancer diagnosis.	Call Cancer Council Information and Support line 13 11 20 to contact the service.	Information and Support line: 13 11 20 H: 9am - 5pm weekdays W: www.actcancer.org

CENTRELINK

Service	Service Type	Referral Process	Contact Details
Canberra Community Law - Social Security Law	Advice and representation service.	<p>Clients phone 6218 7977 for advice.</p> <p>Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available to take their call, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</p>	Advice: 6218 7977 Admin: 6218 7900 W: www.canberracommunitylaw.org.au
Justice Connect Self Representation Service	<p>Advice Only.</p> <p>Legal advice and assistance for individuals considering an application for review of a Tribunal decision or with matters already filed in the Federal Court or Federal Circuit Court.</p> <p>Referrals for representation are possible in limited cases.</p>	Email or phone to determine eligibility.	Free call: 1800 727 550 H: 9am – 5pm weekdays (closed 1pm – 2pm) E: selfrep.nswact@justiceconnect.org.au

CONSUMER LAW, CREDIT AND DEBT

Service	Service Type	Referral Process	Contact Details
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment only. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
CARE Financial Counselling Services	Information and advocacy. Services for residents of the ACT.	Clients can phone during the day or drop in to the After Hours service. CARE will refer clients to Consumer Law Centre when appropriate.	Free call: 1800 007 007 H: 9am – 5pm weekdays W: www.carefcs.org
The Consumer Law Centre of the ACT	Free information, advocacy and legal advice in the areas of consumer law, credit and debt, telecommunications and fair trading matters. <ol style="list-style-type: none"> 1. Will advise workers calling on behalf of clients or with general legal queries (no means/merits test applied) 2. One-off advice available to anyone 3. Potential ongoing clients require assets/means/merits test. 	Clients must meet CLC client criteria, which is: ACT residents on low to moderate income. (Those receiving government income support automatically qualify for assistance) For general advice or workers calling on behalf of clients, there is no means test.	Referral via CARE and for general legal advice: P: 6143 0044 After Hours Service 5.30pm - 7.30pm each Wednesday by appointment only www.carefcs.org/services/consumerlawcentre.html

Justice Connect Self Representation Service	<p>Advice Only.</p> <p>Legal advice and assistance for individuals with bankruptcy matters in the Federal Court or Federal Circuit Court.</p> <p>Referrals for representation are possible in limited cases.</p>	<p>Email or phone to arrange an appointment.</p>	<p>Free call: 1800 727 550</p> <p>H: 9am – 5pm weekdays (closed 1pm – 2pm)</p> <p>E: selfrep.nswact@justiceconnect.org.au</p> <p>https://www.justiceconnect.org.au/our-programs/self-representation.</p>
Legal Aid ACT Helpline/Helpdesk	<p>Advice and advocacy.</p> <p><i>No grant of Legal Aid required.</i></p>	<p>Clients can phone the Helpline or drop into the Helpdesk.</p>	<p>Helpline: 1300 654 314</p> <p>H: 8.30am - 5pm weekdays</p> <p>Helpdesk: 2 Allsop St Canberra City</p> <p>H: 9am - 5pm weekdays</p> <p>Reception: 6243 3411</p> <p>W: http://www.legalaidact.org.au/</p>

CRIMINAL LAW

Service	Service Type	Referral Process	Contact Details
Aboriginal Legal Service	Advice and representation.	Phone, email, or drop into the office to make an appointment to see a lawyer.	P: 6249 8488 H: 9am - 5pm weekdays A: Level 3, 17-21 University Ave, Canberra City E: canberra@alsnswact.org.au W: http://www.alsnswact.org.au/
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
Legal Aid ACT Helpline/Helpdesk	Advice and advocacy <i>No grant of Legal Aid required.</i>	Clients can phone the Helpline or drop into the Helpdesk.	Helpline: 1300 654 314 8.30am - 5pm weekdays Helpdesk: 2 Allsop St Canberra City 9am - 5pm weekdays Reception: 6243 3411 W: www.legalaidact.org.au

Legal Aid ACT Criminal Law Section	<p>Free half hour appointments available each Wednesday at the Legal Aid office. Duty service at the Magistrates Court each weekday. Ongoing representation and assistance requires an application for Legal Aid. Clients can drop into the office and get assistance with their application.</p>	<p>Contact the criminal law section.</p>	<p>P: 6243 3407 E: criminal@legalaidact.org.au</p>
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DISCRIMINATION

Service	Service Type	Referral Process	Contact Details
ANU Students' Association/ANU Research and Postgraduate Students' Association	<p>Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.</p>	<p>By appointment. Email or call for an appointment: Monday to Thursdays.</p>	<p>For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au</p>
Canberra Community Law - Disability Discrimination Law (DDL)	<p>Advice and Representation in relation to Disability Discrimination matters.</p>	<p>Contact DDL by phoning any time and leaving a message. We will call you as soon as we can. If you cannot use the phone, then write, fax, or email, use the National Relay Service or have a friend or family member call the Centre to discuss your needs.</p>	<p>DDL Advice Line: 6218 7918 CCL Admin Line: 6218 7900 F: 6247 2816 E: info@canberracommunitylaw.org.au W: www.canberracommunitylaw.org.au</p>

<p>Canberra Community Law</p> <ul style="list-style-type: none"> - Aboriginal Human Rights Program 	<p>Advice and Representation in relation to Race Discrimination matters.</p>	<p>Clients phone 6218 7977 for advice.</p> <p>Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available to take their call, clients should leave a message and their call will be returned. If the matter is urgent the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</p>	<p>Advice Line: 6218 7977</p> <p>Admin Line: 6218 7900.</p> <p>E: info@canberracommunitylaw.org.au</p> <p>W: www.canberracommunitylaw.org.au</p>
<p>Justice Connect Self Representation Service</p>	<p>Advice Only</p> <p>Legal advice and assistance for individuals with human rights matters (where a complaint has been terminated by the Australian Human Rights Commission) who are considering applications or with matters already filed in the Federal Court or Federal Circuit Court.</p> <p>Referrals for representation are possible in limited cases.</p>	<p>Email or phone to determine eligibility</p>	<p>Free call: 1800 727 550</p> <p>H: 9am – 5pm weekdays (closed 1pm – 2pm)</p> <p>E: selfrep.nswact@justiceconnect.org.au</p>
<p>Legal Aid ACT Helpline/Helpdesk</p>	<p>Advice and advocacy</p> <p><i>No grant of Legal Aid required</i></p>	<p>Clients can phone the Helpline or drop into the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am - 5pm weekdays</p> <p>Helpdesk: 2 Allsop St Canberra City 9am - 5pm weekdays</p> <p>Reception: 6243 3411</p> <p>W: www.legalaidact.org.au</p>

Women's Legal Centre	Women only Advice and Representation	Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.	Advice Line: 6257 4499 1800 634 669 H: 9.30am –12pm weekdays Admin Line: 6257 4377 H: 9am - 5pm weekdays W: www.womenslegalact.org
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DOMESTIC VIOLENCE AND PERSONAL PROTECTION ORDERS

Service	Service Type	Referral Process	Contact Details
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa.anu.edu.au W: www.anusa.com.au A: Melville Hall, Ellery Crescent, ANU
Legal Aid ACT Domestic Violence and Personal Protection Unit	Duty lawyer advice and representation	Contact the DV & PP Unit with names of all parties involved.	P: 6207 1874 A: Magistrates Court 4 Knowles Place, Canberra H: Mon, Wed, Thurs & Fri 9am to 5.00pm H: Tues, 9am to 3.30pm
Women's Legal Centre	Women only Advice and Representation	Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.	Advice Line: 6257 4499 1800 634 669 H: 9.30am – 12pm weekdays Admin Line: 6257 4377 H: 9am – 5pm weekdays Website: www.womenslegalact.org

EMPLOYMENT LAW

Service	Service Type	Referral Process	Contact Details
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
Canberra Community Law - Night Time Legal Advice Service (NTLAS)	Phone and drop in service Tuesday night's 6pm - 8pm. Doors open at 6pm and clients must arrive or ring in by 7pm to be assisted on the night. Please note that this service is staffed by legal volunteers and that assistance will be subject to capacity on each Tuesday night. This service is generally closed during December and January.	Phone 6218 7999 on a Tuesday from 6pm. Or Drop in to the service on a Tuesday from 6pm.	P: 6218 7999 A: Level 1, 21 Barry Drive, Turner ACT Templar House, corner of Watson Street & Barry Drive. E: info@canberracommunitylaw.org.au W: www.canberracommunitylaw.org.au
Canberra Community Law - Street Law	Clients who are experiencing or are at risk of homelessness only. Advice, supported referral, and representation in some circumstances. Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.	Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches. (see website for outreach details).	P: 6218 7995 Free call: 1800 STR LAW (1800 787 529) A: Level 1, 21 Barry Drive, Turner ACT, Templar House, corner of Watson St & Barry Drive E: info@streetlaw.org.au W: www.canberracommunitylaw.org.au

Justice Connect Self Representation Service	<p>Advice Only</p> <p>Legal advice and assistance for individuals with employment matters that could or have already been commenced in the Federal Court of Federal Circuit Court (i.e. small claims or unpaid entitlements, general protections dismissal and non-dismissal claims or unlawful termination claims)</p> <p>Referrals for representation are possible in limited cases.</p>	<p>Email or phone to determine eligibility</p>	<p>Free call: 1800 727 550</p> <p>H: 9am – 5pm weekdays (closed 1.00pm – 2.00pm)</p> <p>E: selfrep.nswact@justiceconnect.org.au</p>
Legal Aid ACT Helpline/Helpdesk	<p>Advice and minor assistance</p> <p><i>No grant of Legal Aid required</i></p>	<p>Clients can phone the Helpline or drop into the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am to 5pm weekdays</p> <p>Helpdesk: 2 Allsop St Canberra City 9am to 5pm weekdays</p> <p>Reception: 6243 3411 W: www.legalaidact.org.au</p>
Women’s Legal Centre	<p>Women only Advice and Representation</p>	<p>Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.</p>	<p>Advice Line: 6257 4499 1800 634 669</p> <p>H: 9.30am -12pm weekdays</p> <p>Admin Line: 6257 4377 H: 9am – 5pm weekdays</p>

ENVIRONMENTAL LAW

Service	Service Type	Referral Process	Contact Details
The Environmental Defender's Office (EDO)	Advice on environmental and planning law. Aim to increase public awareness of environmental laws and remedies. Provides community legal information including online fact sheets & publications. Provides submissions and advice on environmental law reform and policy.	Environmental law issues only. The EDO offers free initial legal advice of up to two hours. If further advice is required, the EDO Solicitor assesses a request for advice against the EDO's Casework Guidelines.	Advice: 6243 3460 or use web-form H: 9am – 5.30pm weekdays by appointment W: http://www.edoact.org.au/

FAMILY LAW

Service	Service Type	Referral Process	Contact Details
Aboriginal Legal Service	<p>Aboriginal and Torres Strait Islander clients only.</p> <p>Family Law and Care and Protection Matters.</p> <p>Advice and representation</p>	<p>Phone, email, or drop into the office to make an appointment to see a lawyer.</p>	<p>P: 6249 8488 9am - 5pm weekdays</p> <p>A: Level 3, 17-21 University Avenue, Canberra City</p> <p>E: canberra@alsnswact.org.au</p> <p>W: http://www.alsnswact.org.au/</p>
ACT Law Society Legal Advice Bureau	<p>Free 15-minute appointments during lunchtime on <u>Wednesdays only</u>. Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.</p>	<p>Clients can phone the Law Society to make an appointment.</p> <p>Family law matters are Wednesdays only.</p>	<p>P: 6274 0300</p> <p>A: Level 4, 1 Farrell Place, Canberra City ACT 2601</p> <p>W: http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html</p>
Legal Aid ACT Helpline/Helpdesk	<p>Advice only</p> <p><i>No grant of Legal Aid required</i></p>	<p>Clients can call the Helpline or drop into the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am - 5pm weekdays</p> <p>Helpdesk: 2 Allsop St Canberra City 9am - 5pm weekdays</p> <p>Reception: 6243 3411</p> <p>W: www.legalaidact.org.au</p>

<p>Legal Aid ACT duty lawyer service at the Family Court</p>	<p>Advice on any family law matter and assistance in making court applications and preparing responses.</p> <p>No grant of Legal Aid required.</p>	<p>Purpose of duty lawyer service is to assist self-represented persons in family law matters.</p> <p>This is a drop-in service only.</p>	<p>P: Helpline 1300 654 314 H: 10am – 3pm weekdays A: Family Court Childers Street, Canberra</p>
<p>Legal Aid ACT Family Advocacy & Support Service (FASS)</p>	<p>FASS is a free service providing assistance to families with family law matters who have been affected by family violence.</p>	<p>FASS is an extended duty lawyer service. Lawyers will assist clients with a wide range of matters, the service also includes a social worker.</p> <p>This is a drop-in service.</p>	<p>P: Helpline 1300 654 314 H: 10am – 3pm weekdays A: Family Court Childers Street, Canberra</p>
<p>Women’s Legal Centre</p>	<p>Women only Advice and Representation</p>	<p>Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.</p>	<p>Advice Line: 6257 4499 1800 634 669 H: 9.30am -12pm weekdays</p> <p>Admin Line: 6257 4377 H: 9am – 5pm weekdays W: www.womenslegalact.org</p>

GENERAL LAW

Service	Service Type	Referral Process	Contact Details
ACT Law Society Legal Advice Bureau	Free 15-minute appointments during lunchtime on weekdays on any legal issue. Family Law matters Wednesdays only. Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.	Clients can phone the Law Society to make an appointment.	P: 6274 0300 A: Level 4, 1 Farrell Place, Canberra City ACT 2601 http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html
ACT Law Society Pro Bono Clearing House	Free advice and representation on any legal issue. Family law matters excluded. A referral service that connects clients with law firms offering pro bono assistance and Community Legal Centres. Clients will need to satisfy eligibility criteria.	Clients can download an application form from the Law Society website or phone the Law Society to have an application sent to them.	P: 6274 0300 A: Level 4, 1 Farrell Place, Canberra City ACT 2601 A: GPO Box 1562 Canberra ACT 2601 https://www.actlawsociety.asn.au/public-information/act-pro-bono-clearing-house
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
Justice Connect Self Representation Service	Advice Only Legal advice and assistance for individuals with civil proceedings in the Federal Court or Federal Circuit Court. Please note we cannot assist in Family Law or Migration matters. Referrals for representation are possible in limited cases.	Email on phone to arrange an appointment	Free call: 1800 727 550 H: 9am – 5pm weekdays (closed 1pm – 2pm) E: selfrep.nswact@justiceconnect.org.au

<p>Legal Aid Helpline/Helpdesk</p>	<p>Information/referral/advice/minor assistance, limited advocacy.</p>	<p>Clients can call the Helpline or drop in to the Helpdesk.</p>	<p>Helpline: 1300 654 314 8.30am - 5pm weekdays Helpdesk: 2 Allsop street Canberra 9am - 5pm weekdays Reception: 6243 3411 W: www.legalaidact.org.au</p>
<p>Canberra Community Law - Night Time Legal Advice Service (NTLAS)</p>	<p>Phone and drop in service Tuesday night's 6pm - 8pm. Door open at 6pm and clients must arrive or ring in by 7pm to be assisted on the night. Please note that this service is staffed by legal volunteers and that assistance will be subject to capacity on each Tuesday night. This service is generally closed during December and January.</p>	<p>Clients can phone or drop in to the Centre on a Tuesday from 6pm. You must arrive before 7pm to be assisted on the night</p>	<p>P: 6218 7999 H: Tuesdays from 6pm A: Level 1, 21 Barry Drive, Turner ACT Templar House is on the corner of Watson Street and Barry Drive E: info@canberracommunitylaw.org.au W: www.canberracommunitylaw.org.au</p>
<p>Canberra Community Law - Street Law</p>	<p>Clients who are experiencing or are at risk of homelessness. Advice, supported referral, and representation in some circumstances. We are able to assist people who are experiencing or are at risk of homelessness with most legal issues. Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.</p>	<p>Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches. (see website for outreach details).</p>	<p>P: 6218 7995 Free call: 1800 STR LAW (1800 787 529) A: Level 1, 21 Barry Drive, Turner ACT, Templar House, corner of Watson St & Barry Drive E: info@streetlaw.org.au W: www.canberracommunitylaw.org.au</p>

Youth Law Centre	<p>Clients must be aged 12-25 years. Free and confidential legal advice, information, referrals and minor assistance.</p> <p>May make supported referrals to Legal Aid for representation.</p>	<p>Accepts drop-in clients and referrals. Advice, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal.</p>	<p>P: 6173 5410</p> <p>E: contact@youthlawact.org.au</p> <p>A: 2 Allsop Street, Canberra City</p> <p>H: 9am – 4pm weekdays</p> <p>W: www.youthlawact.org.au/</p> <p>Facebook: https://www.facebook.com/YLCACT</p>
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PEOPLE EXPERIENCING OR AT RISK OF HOMELESSNESS

Service	Service Type	Referral Process	Contact Details
Canberra Community Law - Street Law	<p>Clients who are experiencing or are at risk of homelessness only.</p> <p>Advice, supported referral, and representation in some circumstances. We are able to assist clients experiencing or at risk of homelessness with most legal issues.</p> <p>Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.</p>	<p>Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches (see website for outreach details).</p>	<p>P: 6218 7995 Free call: 1800 STR LAW (1800 787 529)</p> <p>A: Level 1, 21 Barry Drive, Turner ACT, Templar House, corner of Watson St & Barry Drive</p> <p>E: info@streetlaw.org.au W: www.canberracommunitylaw.org.au</p>

MENTAL HEALTH LEGAL ISSUES (CHALLENGE TO INVOLUNTARY TREATMENT ORDERS)

Service	Service Type	Referral Process	Contact Details
Crisis Assessment Treatment Team (CATT)	The Crisis Assessment and Treatment Team (CATT) provide a 24-hour, seven day a week service to assess and treat mentally ill people in crisis situations.	Phone the CATT Mental Health Triage Service.	P: 1800 629 354 24hrs P: 6205 1065 W: http://health.act.gov.au/c/health?a=sp&pid=1316133581&site=51107&servicecategory=37
Legal Aid ACT Helpline/Helpdesk	Duty service for people in Calvary and The Canberra Hospital Adult Mental Health Unit. Duty service also available for people appearing in the ACT Civil and Administrative Tribunal. Lawyer will provide advice and representation. <i>No grant of Legal Aid required</i>	Clients can phone the Helpline or drop into the Helpdesk. Referrals can be made by calling the Helpline or reception.	Helpline: 1300 654 314 8.30am - 5pm weekdays Helpdesk: 2 Allsop St Canberra City 9am - 5pm weekdays Reception: 6243 3411 Website: www.legalaidact.org.au

MIGRATION LAW

Service	Service Type	Referral Process	Contact Details
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
Companion House (IAAAS funding)	Provides assistance to people applying for a protection visa. Provides assistance to people from refugee background to sponsor spouse or an immediate family member.	Call Companion House during office hours or email Loan Freeman.	P: 6251 4550 A: 41 Templeton St Cook ACT E: info@companionhouse.org.au W: www.companionhouse.org.au
Immigration Advice and Rights Centre Sydney	Australian immigration law, refugee and citizenship law. Provides free immigration advice to financially disadvantaged people in NSW (during hours of operation) by phone or face to face (with appointment) and provides case assistance to some clients who meet casework guidelines. Also runs immigration education workshop/programs. Publications include the Immigration Kit, an immigration newsletter called Immigration News and various information sheets published on our website.	IARC accept warm referral from community organisation are well as individual requests. Referrals and requests are made by calling the IARC admin line.	Advice line: 8234 0799 H: 2pm to 4pm Tues & Thurs W: www.iarc.asn.au

Legal Aid Migration Clinic	Advice and advocacy <i>No grant of Legal Aid required</i>	By appointment only. Appointments are every Thursday at: 1pm, 2pm and 3pm.	Helpline: 1300 654 314 8.30am - 5pm weekdays
Helpline/Helpdesk	Assistance in applying for a grant of legal assistance for representation when required.	Every 4 th Thursday of the month, appointments are at: 4.30pm, 5.30pm and 6.30pm.	Reception: 6243 3411 W: www.legalaidact.org.au

SMALL BUSINESS

Service	Service Type	Referral Process	Contact Details
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
University of Canberra Small Business Legal Advice Clinic (operated in conjunction with Legal Aid ACT)	Advice on legal areas concerning small businesses during 30-minute consultations The clinic aims to provide initial advice and cannot assume management of matters. Provides advice on contracts, debt recovery, litigation and dispute resolution, employment and industrial law, corporations law, insurance, government planning and environmental law, intellectual property, insolvency and bankruptcy, commercial property and leasing, and consumer protection and competition law.	Contact Legal Aid and let them know you want an appointment with the Small Business clinic. Consultations take place at the offices of Legal Aid ACT at 2 Allsop St Canberra City between 2pm and 5pm on a Thursday afternoon.	Contact Legal Aid P: 62433471 E: legaladviceclinic@canberra.edu.au

TENANCY: PUBLIC HOUSING

Service	Service Type	Referral Process	Contact Details
Canberra Community Law - Housing Law	Advice and representation	<p>Clients phone 6218 7977 for advice.</p> <p>Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available to take their call, clients should leave a message and their call will be returned. If the matter is urgent (e.g. an eviction), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</p>	Advice Line: 6218 7977 Admin Line: 6218 7900 W: www.canberracomunitylaw.org.au E: info@canberracomunitylaw.org.au

TENANCY: PRIVATE & OTHER RENTAL

Service	Service Type	Referral Process	Contact Details
ACT Tenants Advice Service (Tenant's Union)	<p>Tenants and other renters - living in community housing, student housing, caravan parks, boarding or lodging or other arrangements. ACT only.</p> <p>No landlords, realtors, head tenants or accommodation providers.</p> <p>Advice and representation No means test for advice; there is a merits test for representation.</p>	<p><u>Clients:</u> Leave a phone message between 10 and 1pm Mon- Fri and an advice worker will return the call. Three attempts are made to return the call. If there is no capacity for the client to leave a message it means that demand is too high and they should try again the next day.</p> <p><u>Workers:</u> If a matter is urgent, then you can call the Admin Line and an advice worker will contact the client.</p>	Advice Line: 6247 2011 Admin Line: 6247 1026 H: 10am – 1pm weekdays W: www.tenantsact.org.au

ACT Law Society Legal Advice Bureau	Free 15-minute appointments during lunchtime on weekdays on any legal issue. Includes advice for landlords. Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.	Clients can phone the Law Society to make an appointment.	P: 6274 0300 A: Level 4, 1 Farrell Place, Canberra City ACT 2601 http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
Canberra Community Law - Housing Law	Advice and representation for clients with health care cards only	Clients phone 6218 7977 for advice. Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available to take their call, clients should leave a message and their call will be returned. If the matter is urgent (e.g. an eviction), the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.	Advice Line: 6218 7977 Admin Line: 6218 7900 W: www.canberracomunitylaw.org.au E: info@canberracomunitylaw.org.au
Legal Aid ACT Helpline/Helpdesk	Advice and advocacy <i>No grant of Legal Aid required</i> Assistance in applying for a grant of legal assistance for representation.	Clients can phone the Helpline or drop into the Helpdesk.	Helpline: 1300 654 314 8.30am - 5pm weekdays Helpdesk: 2 Allsop St Canberra City 9am - 5pm weekdays Reception: 6243 3411 W: www.legalaidact.org.au

VICTIMS OF CRIME (FINANCIAL ASSISTANCE)

Service	Service Type	Referral Process	Contact Details
Legal Aid ACT Helpline/Helpdesk	Advice and advocacy <i>No grant of Legal Aid required</i> Assistance in applying for a grant of legal assistance for representation.	Clients can phone the Helpline or drop into the Helpdesk.	Helpline: 1300 654 314 H: 8.30am - 5pm weekdays Helpdesk: 2 Allsop St Canberra City H: 9am - 5pm weekdays Reception: 6243 3411 W: www.legalaidact.org.au
Women's Legal Centre	Women only Advice and Representation	Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.	Advice Line: 6257 4499 1800 634 669 H: 9.30am -12pm weekdays Admin Line: 6257 4377 H: 9am – 5pm weekdays

WILLS AND POWER OF ATTORNEY

Service	Service Type	Referral Process	Contact Details
Public Trustee and Guardian for the ACT (PTG)	PTG may prepare wills and enduring powers of attorney where PTG is appointed as the executor or attorney or where a spouse/partner is appointed as the executor or attorney and PTG is appointed as the substitute. PTG may act as attorney for property, financial and health matters. Fees may apply, see website for further information.	Have the client contact PTG directly.	P: 6207 9800 A: Ground floor, 221 London Circuit, Canberra City H: 9am - 4.30pm weekdays E: ptg@act.gov.au W: www.ptg.act.gov.au

YOUNG PEOPLE

Service	Service Type	Referral Process	Contact Details
ANU Students' Association/ANU Research and Postgraduate Students' Association	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	For appointment call: 6125 2444 E: sa.admin@anu.edu.au E: parsa@anu.edu.au A: Melville Hall, Ellery Crescent, ANU W: www.anusa.com.au
Canberra Community Law - Street Law	Street Law can assist young people who are experiencing or are at risk of homelessness with legal advice, referrals and representation in relation to most areas of law.	Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches (see website for outreach details).	P: 6218 7995 Free call: 1800 STR LAW (1800 787 529) A: Level 1, 21 Barry Drive, Turner ACT, Templar House, corner of Watson St & Barry Drive E: info@streetlaw.org.au W: www.canberracommunitylaw.org.au
Youth Law Centre	Clients must be aged 12-25 years. Free and confidential legal advice, information, referrals and minor assistance. May make supported referrals to Legal Aid for representation.	Accepts drop-in clients and referrals. Advice, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal.	P: 6173 5410 E: contact@youthlawact.org.au A: 2 Allsop Street, Canberra City H: 9am – 4pm weekdays W: www.youthlawact.org.au/ Facebook: https://www.facebook.com/YLCACT

LEGAL ASSISTANCE (NSW)

Service	Service Type	Referral Process	Contact Details
LawAccess NSW	Phone LawAccess for referral to appropriate agency, including Legal Aid NSW and CLCs	Phone or search the website	P: 1300 888 529 H: 9am - 5pm weekdays W: www.lawaccess.nsw.gov.au
Legal Aid ACT	Family law and criminal matters that occurred in the ACT Advice and representation <i>Grant of Legal Aid required</i>	Clients can phone the Helpline or drop into the Helpdesk. <i>Clients must apply for a grant of Legal Aid.</i>	Helpline: 1300 654 314 H: 8.30am - 5pm weekdays Helpdesk: 2 Allsop St Canberra City H: 9am - 5pm weekdays Reception: 6243 3411 W: www.legalaidact.org.au
Canberra Community Law	Social security advice only (no tenancy advice)	Clients can phone for advice	P: 6218 7977
	Street Law can assist clients who are experiencing or are at risk of homelessness in relation to some areas of NSW law (eg fines or birth certificates)	Clients can phone for advice or attend our outreach services (see website for details)	P: 6218 7995 E: info@streetlaw.org.au W: www.canberracommunitylaw.org.au
NSW Women's Legal Service	Advice only. Women Only. Women in Bega, Braidwood, Bombala, Cooma, Queanbeyan. Family, domestic violence, employment, tenancy discrimination, victims compensation, debt, Centrelink, power of attorney and guardianship.		P: 1800 801 501 H: 1.30pm – 4.30pm Tuesdays 9.30am – 12.30pm Thursdays

Women's Legal Centre	<p>Women only Advice and Representation</p> <p>Face to face appointments Wednesdays fortnightly in Queanbeyan, Family Law only</p>	<p>Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.</p>	<p>Advice Line: 6257 4499 1800 634 669</p> <p>H: 9.30am -12pm weekdays</p> <p>Admin Line: 6257 4377</p> <p>H: 9am - 5pm weekdays</p> <p>W: http://womenslegalact.org/</p>
Queanbeyan Local Court	<p>Advice and representation in Queanbeyan</p>	<p>Duty lawyer service provided by private solicitors on a roster at Queanbeyan Court. Phone court to get a copy of roster.</p>	<p>P: 6298 0409</p> <p>E: local-courtqueanbeyan@justice.nsw.gov.au</p> <p>A: 2 Farrer Place, Queanbeyan</p>