

Legal Aid ACT



FREE LEGAL SERVICES IN THE ACT

Aboriginal Legal Service (NSW/ACT)

Colonial Mutual Building, Level 3, 17-21 University Avenue

Canberra City

Phone: 6249 8488

Provides legal advice and representation for indigenous people in Canberra and surrounding regions (Queanbeyan, Goulburn, Cooma and Yass).

ACT Office of Fair Trading

255 Canberra Avenue Fyshwick

Phone: 6207 0400

E-mail: fair.trading@act.gov.au

Internet: www.fairtrading.act.gov.au

Provides information to consumers to help them be informed and confident when purchasing goods and services.

ACT Pro Bono Clearinghouse

Phone: 6247 5700

Internet: www.lawsocact.asn.au/content/public2/public2.asp

For people who need legal assistance, are not eligible for Legal Aid and who cannot afford professional legal fees. The Clearing House refers eligible applications for pro bono assistance to a network of legal providers who may be able to assist people.

ANU Students' Association

Building 17 (ANU Students' Association) Union Square, ANU

Phone: 6125 2444

E-mail: sa.legal@anu.edu.au

Internet: <http://sa.anu.edu.au>

Provides free legal advice and assistance on all legal matters (including migration and notary public services) to enrolled ANU Students. Phone for an appointment on Wednesday or Friday or drop in. Appointments take precedence.



Care Inc & Consumer Law Centre

Shop 16, Level 1, Waldorf Apartments, 2 Akuna Street Civic

Phone: 62571788

E-mail: admin@carefs.org

Internet: www.carefcs.org

For people on low or moderate incomes who have debt or other financial problems. Care provides free financial counseling, legal assistance and advice about issues of consumer credit, utilities, telecommunication, fair trading and consumer protection. There is an after-hours service available every Wednesday, 5.30pm to 7.30pm. Call between 9am to 12pm Monday to Friday to make an appointment.

Conflict Resolution Service

Level 3 Griffin Centre, 20 Genge St Civic

Phone: 6162 4050

E-mail: mediation@crs.org.au

Internet: www.crs.org.au

Open from 9am to 5pm, Monday to Friday and provides mediation and dispute resolution counselling services with the aim to resolving conflict peacefully. The service is free for most disputes and appointments can be made by phone for mediation sessions after hours or on a Saturday. The service also offers training and community education to help develop conflict management/resolution skills and strategies.

Disability Discrimination Legal Service

Canberra Community Law

21 Barry Drive, Turner ACT 2612

Phone: 6218 7918

Internet: www.canberracommunitylaw.org.au

The DDLS provides free legal advice and assistance for people who have been discriminated against based on their disability. Open 9.30am to 1pm Thursdays, and 1.30pm to 4pm Fridays.

Environmental Defender's Office

Level 1, Childers Square, 14 Childers St, Civic

Phone: 6243 3460

E-mail: edoact@edo.org.au

Internet: www.edo.org.au/edoact

Provides legal advice and representation on environmental issues, phone to make an appointment.

Human Rights Commission

Level 4, 12 Moore St Civic

Phone: 6205 2222

E-mail: human.rights@act.gov.au

Internet: www.hrc.act.gov.au

Provides a process for dealing with complaints about discrimination, health services, disability services, services for older people, community services, and services for children and young people, The Commission also promotes service improvement and an awareness of human rights by people in government and the community



Law Society of the ACT

First Floor, 1 Farrell Place Civic

Phone: 6247 5700

Internet: www.lawsocact.asn.au

Offers free legal advice by appointment 12:30-2pm on weekdays

Legal Aid ACT

2 Allsop Street, Canberra Civic

Appointments: 6243 3411

Legal Aid Helpline: 1300 654 314 (8.30am to 5pm weekdays)

Internet: www.legalaidACT.org.au

Free legal advice and assistance is available for all residents of the ACT. Free legal advice is available over the phone, or in person at the office in Civic with a Legal Aid lawyer. The Legal Aid Office provides advice and referrals on a wide range of legal issues. Legal representation is available for people who cannot afford a private lawyer (eligibility criteria apply).

Night Time Legal Advice Service

21 Barry Drive, Turner ACT 2612

Phone: 6218 7999 or 1800 445 665 (outside Canberra)

Open from 6pm to 8pm Tuesday evenings, as a phone or drop in service. Advice is given on most areas of law, including advice on employment matters.

Ombudsman's Office

Level 5, Childers Square, 14 Childers St, Civic

Phone: 1300 362 072

E-mail: ombudsman@ombudsman.gov.au

Internet: www.ombudsman.act.gov.au

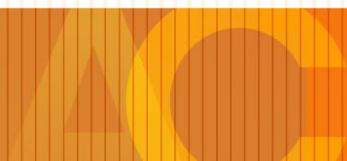
Services available to anyone who has a complaint about an Australian government or ACT government agency which they have been unable to resolve. The Ombudsman is also the Defence Ombudsman, Taxation Ombudsman, Immigration Ombudsman and Postal Industry Ombudsman and has an oversight function for complaints concerning the AFP.

Tenants Advice Service

Phone: 6247 2011

Internet: www.tenantsact.org.au

Open Monday to Friday from 9:30am-1:00pm and Tuesdays 4:30pm- 8:00pm. Provides free legal advice on tenancy and rental matters. Tenancy information sheets are available via their website or by calling administration on 6247 1026.



Victim Support ACT

Level 4, Moore St, Canberra City

Phone: 1800 822 272

E-mail: victim.services@act.gov.au or vocc@act.gov.au

Internet: www.victimsupport.act.gov.au

Victim Support ACT is an advocate and information source for victims of crime. It provides advocacy, court support, counseling, rehabilitation, assistance with preparing statements and reports and information about coping strategies for victims of crime.

Canberra Community Law

21 Barry Drive, Turner ACT 2612

Phone: 6247 2177

E-mail: info@canberracommunitylaw.org.au

Internet: www.canberracommunitylaw.org.au

The WRLC provides advice and assistance with a range of legal problems including income support (social security, student assistance and veterans' assistance), tenancy (private tenancy and government housing), and Legal Aid appeals.

Women's Legal Centre

Phone: 6257 4499 (TTY compatible) or 1800 634 669

Internet: www.womenslegalact.org

The WLC provides legal information, advice and referrals for women with legal issues, including divorce and separation, disputes over children, property settlement, domestic violence, child support, going to court, sexual harassment, sex discrimination and workplace issues. Telephone advice line from 9.30am to 12pm weekdays. Face to face interviews by appointment, weekdays from 9am to 5pm and every second Tuesday evening from 5.30 – 7pm.

Youth Law Centre ACT

Level 1, Childers Square, 14 Childers St, Civic

Phone: 6173 5410

E-mail: contact@youthlawact.org.au

Internet: www.youthlawact.org.au

A free drop-in legal and referral service for young people aged 12-25 years. Advice and information provided relating to fines, debts, discrimination, employment, criminal or family matters

