

## Free Legal Services in the ACT

### Aboriginal Legal Service (NSW/ACT)

Level 3, 17-21 University Ave, Canberra.  
Phone: 6249 8488  
Phone: 1800-765-767 for police charges and court matters  
Phone: 1800-733-233 for care and protection and family law matters  
E-mail: [canberra@alsnswact.org.au](mailto:canberra@alsnswact.org.au)  
Internet: [www.alsnswact.org.au](http://www.alsnswact.org.au)

Provides legal advice and representation for Aboriginal and Torres Strait Islander people in Canberra and surrounding regions. The ALS also manages the Community Justice Programs.

### ACT Pro Bono Clearinghouse

Level 4, 1 Farrell Place, Canberra  
GPO Box 1562 Canberra ACT  
Phone: 6274 0300  
Internet: <https://www.actlawsociety.asn.au/public-information/act-pro-bono-clearing-house>

For people who need legal assistance, are not eligible for Legal Aid and who cannot afford professional legal fees.

### Canberra Community Law

Level 1, 21 Barry Drive, Turner ACT 2612  
PO Box 337, Civic Square ACT 2608  
Phone: 6218 7900 for general enquiries  
Phone: 6218 7977 for housing law matters  
Phone: 6218 7977 for Centrelink matters  
E-mail: [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)  
Internet: [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au)

Provides free legal advice and representation to people in the ACT on low incomes for matters relating to tenancy, public housing and social security and disability discrimination law.

### Care Inc & Consumer Law Centre

CCG House, Level 4, 219 London Cct, Canberra City  
PO Box 763 Civic Square ACT 2608  
Phone: 1800 007 007  
E-mail: [admin@carefs.org](mailto:admin@carefs.org)  
Internet: [www.carefcs.org](http://www.carefcs.org)

For people on low or moderate incomes who have debt or other financial problems. Care provides free financial counselling, legal assistance and advice about issues of consumer credit, utilities, telecommunication, fair trading and consumer protection.

### Conflict Resolution Service

Level 2 and 3, Griffin Centre  
20 Genge St, Canberra City  
Phone: 6162 4050 (level 2)  
6180 1888 (level 3)  
E-mail: [mediation@crs.org.au](mailto:mediation@crs.org.au)  
Internet: [www.crs.org.au](http://www.crs.org.au)

Provides assistance to prevent, manage and resolve disputes outside of the court/legal process. Services include mediation and facilitated negotiations. The service is free for neighbourhood, social and family disputes and low income earners. CRS does not offer legal advice.

### Disability Discrimination Law

Level 1, 21 Barry Drive, Turner ACT 2612  
Phone: 6218 7918  
Email: [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)  
Internet: [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au)

Provides free legal advice and assistance for people who have been discriminated against based on their disability.

## Community Liaison Unit

### Environmental Defender's Office

2 Allsop Street Canberra  
GPO Box 574 Canberra ACT 2601  
Phone: 6243 3460  
Internet: [www.edoact.org.au](http://www.edoact.org.au)

Provides legal advice and representation on public interest environmental issues. Phone to make an appointment.

### Law Society of the ACT

Level 4, 1 Farrell Place, Canberra  
GPO Box 1562 Canberra ACT  
Phone: 6274 0300  
Internet: <https://www.actlawsociety.asn.au/>

Offers free legal advice by appointment 12:30-2pm on weekdays. Call to make an appointment. The Legal Advice Bureau is a service with free 15 minute appointments if you are unsure where to go or how to proceed with your legal issue.

### Legal Aid ACT

2 Allsop Street, Canberra City, ACT 2601  
GPO Box 512, Canberra ACT 2601  
Phone: 6243 3411  
Helpline: 1300 654 314 (9.00am – 4.00pm weekdays)  
Email: [legalaid@legalaidact.org.au](mailto:legalaid@legalaidact.org.au)  
Internet: [www.legalaidact.org.au](http://www.legalaidact.org.au)

Free legal advice & assistance is available for all residents of the ACT. Free legal advice is available over the phone or in person. Legal Aid provides advice and referrals on a wide range of legal issues. Ongoing legal representation is available, eligibility criteria apply.

### Night Time Legal Advice Service

Level 1, 21 Barry Drive, Turner ACT 2612  
Phone: 6218 7999

Open from 6pm to 8pm Tuesday evenings all year except for December and January, as a phone or drop in service.

Advice is given on most areas of law, including advice on employment matters.

### Street Law

Level 1, 21 Barry Drive, Turner  
PO Box 337 Civic Square, ACT  
Phone: 1800 787 529 or 6218 7995  
Email: [info@streetlaw.org.au](mailto:info@streetlaw.org.au)

Website:

[www.canberracomunitylaw.org.au/street-law](http://www.canberracomunitylaw.org.au/street-law)

Provides legal services to people who are homeless or at risk of homelessness on relevant areas of law including: obtaining identify documents; public space offences; traffic and other types of fines; employment law; debts; consumer issues; victims of crime; and Centrelink and tenancy issues. Street Law operates a number of outreach clinics.

### Tenants' Union ACT

Phone: 6247 2011 (a call-back service, leave a voice message between 10 – 11.30am Monday to Friday)  
Internet: [www.tenantsact.org.au](http://www.tenantsact.org.au)

Free legal advice on tenancy matters for private tenants, community housing tenants as well as others renting in the ACT (in student accommodation, caravan parks, boarding or lodging etc.). Extensive information on website including FAQs and sample letters. Also provides legal information sessions to suit all groups.

## Community Liaison Unit

### Victim Support ACT

Level 2, 11 Moore St, Canberra City ACT 2601  
Phone: 1800 822 272 or 6205 2066  
E-mail: [victimsupport@act.gov.au](mailto:victimsupport@act.gov.au) or  
[vocc@act.gov.au](mailto:vocc@act.gov.au)  
Internet: [www.victimsupport.act.gov.au](http://www.victimsupport.act.gov.au)

Victim Support ACT is designated as the ACT Government's one-stop shop for victims of crime and their families in the ACT. Victim Support provides free therapeutic services and seeks to promote and support the rights and interests of victims of crime.

### Women's Legal Centre

Phone: 6257 4499 (TTY compatible) or 1800 634 669  
Internet: [www.womenslegalact.org](http://www.womenslegalact.org)

The WLC provides legal advice and referrals for women with legal issues including divorce and separation, disputes over children, property settlement, sexual harassment, sex discrimination and workplace issues. Legal advice is only provided by telephone. The Centre includes a specialist Domestic Violence Unit including lawyers and a social worker, which provides intensive legal advice and representation for women experiencing domestic violence. The Centre also has a dedicated Aboriginal and Torres Strait Islander program and provides non-legal case management support to Aboriginal and Torres Strait Islander women through the Aboriginal Women's Access to Justice Program.

### Youth Law Centre ACT

2 Allsop Street, Canberra City, ACT 2601  
GPO Box 512 Canberra ACT 2601  
Phone: 6173 5410  
E-mail: [ylc@legalaidact.org.au](mailto:ylc@legalaidact.org.au)  
Internet: [www.legalaidact.org.au](http://www.legalaidact.org.au)

A free drop-in legal and referral service for young people aged 12-25 years and for community and youth sector workers assisting young people in the Canberra region. Legal assistance is available in relation to criminal and family law matters and civil law matters including domestic violence, cyber bullying, child and youth protection services, employment, consumer law matters, fines, debts, discrimination and tenancy.