Changes technology that means business

5 February 2024

LA Grants 2.0 Updates Legal Aid ACT

Level 2, 13-15 Lyonpark Road, North Ryde NSW 2113 T. 02 8875 0800 F. 02 8875 0888 E. info@lanrex.com.au W. lanrex.com.au

Table of Contents

| Document Purpose | . 3 |
|------------------|-----|
| Change Summary | . 3 |
| Change Details | . 4 |



Document Purpose

This document details two changes implemented to LA Grants 2.0 effective 5 February 2024.

Change Summary

Summary Description

1) New Status Reason of 'More Information Required'. When an Invoice record has this status users can edit and resubmit that Invoice.

2) Two-way communication now available on Invoice Records



Change Details

1) New Status Reason of 'More Information Required'.

When an Invoice record has this status users can edit and resubmit that Invoice.

The following changes have been made to LA Grants 2.0

1. A new column Status Reason has been added to the Paid Invoices view. It will show the status of these Invoices and the date the Invoice has been processed for payment by Legal Aid ACT.

Note: Date Sent for Payment = Date Payment Processed by Legal Aid ACT, ie, your firm will receive payment in the first payment run after the date shown.

| New Inv | oices | • | | | | | | |
|----------------------|------------------------|---|---------------------------|-----------------|---------------------|---------------------------------|----------------------------|---|
| Invoice ID | Name | Services | Extension | | Total Amount | Status Reason | Created On 🕇 | |
| INV-03255- P0T0N2 | Test for ticket #10230 | 988SE 10296_Referred_FOT | R- Test for tick TH | cet #1023098 | \$880.00 | Incomplete | 02/02/2024 12:08 PM | • |
| INV-03254- Y0D6Z9 | Test for ticket #10230 | 998 Semanal Strong SE 10296_Referred_FOT | R- Test for tick TH | xet #1023098 | \$880.00 | More Information Required | 02/02/2024 12:02 PM | ~ |
| INV-03251- C8H1X4 | Test for ticket #10230 | 10296_Referred_FOT | R- Test for tick TH | et #1023098 | \$880.00 | Submitted | 02/02/2024 12:00 PM | ~ |
| < 1 Paid Inve | 2 > oices | | | | | | | |
| Invoice ID | Name | Services | Extension | Total Amount | Status Reaso | Date Ser for Payment | nt Created On ↓ | |
| INV-03250- H4Z4G0 | Testing Portal changes | SER- 10294_Referred_FFVO/FDVO | Testing Portal changes | \$3,960.00 | Payment Approved | 02/02/20 | 124 01/02/2024 11:33 AM | ~ |

2. When the Status Reason is 'More Information Required', this means a comment has been left for the LA Grants 2.0 user by Legal Aid ACT.



- 3. LA Grants 2.0 users can then adjust the invoice as required and resubmit it.
- 4. When 'More Information is Required' for an invoice, LA Grants 2.0 users can update the invoice as required, tick the Certify box and submit the invoice.
- 5. The status of the invoice will then be updated to Submitted.

| INIV-03238-B314Y5 | | | | | | | × | 0 | |
|--|--------------|---|---|--------------------|-------------------------|--------------------------|-------|------|---|
| 1144-03230-031413 | | | | | | | î | ~ | |
| Name * | | | | Related Firm * | | | | | 1 |
| مدينة براند راخت | | | | LAC Portal Test | Account | | x | ۹ | |
| Related Extension * | | | | Services | | | | | |
| Lindsay Kelly Mitton | | | | - | _SER-10292_ | Referred_CABD | × | ٩ | |
| Ctatus Danaan | | | | | | | | | · |
| More Information Rec | uired | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| ITEMS | | | | | | | | | |
| | | | Amount to be | | | | | | |
| Product Name | Unit | Amount | Claimed | Include GST? | Тах | Extended Amount | | | |
| Additional full day in | Per Day | \$1,800.00 | \$1,500.00 | Yes | \$150.00 | \$1,650.00 | | ~ | |
| court | | | | | | | | | |
| Detail Amount | | | | | | | | | |
| \$1,500.00 | | | | | | | | | |
| (.) Total Tau | | | | | | | | | |
| (+) IOCAL TAX | | | | | | | | | |
| \$150.00 | | | | | | | | | |
| Total Amount | | | | | | | | | |
| \$1,650.00 | | | | | | | | | |
| Constitution of the stress | | | | | | | | | |
| Practice Standards and | l understand | that files and do | cuments may be audit | ed by Legal Aid AC | aimed in accorda TT. | nce with the Legal Ald A | ct an | a | |
| | | | | | | | | | |
| pporting Attach | ments - F | Please note t | that you must at | ttach support | ing docume | ents to invoices b | efor | e | |
| omission. Invoice | es withou | it supporting | g documents ma | ay not be pai | a | | | | |
| | | | | | | | comn | nent | |
| | | | | | | • Add | | | |
| 1 | | Lalas Omoregie | → Lanrex Administrator | | | | | | |
| about 3 hours ago | 0.014 | Lalas Omoregie Please what info | → Lanrex Administrator prmation do you need? | | | CAU | | | |
| about 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie Please what info Created by Ex | Lanrex Administrator prmation do you need? ternal User Portals-LAC | Portal | | | | nent | |
| about 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie Please what info Created by Ex | → Lanrex Administrator ormation do you need? tternal User Portals-LAC | Portal | | | | | |
| about 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie Please what info Created by Ex | → Lanrex Administrator prmation do you need? tternal User Portals-LAC | Portal | | | | | |
| about 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie Please what info Created by Ex | → Lanrex Administrator prmation do you need? ternal User Portals-LAC | Portal | | | | | |
| about 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie Please what info Created by Ex | → Lanrex Administrator ormation do you need? tternal User Portals-LAC | Portal | | | | | |
| About 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie 4 Please what info Created by Ex | → Lanrex Administrator prmation do you need? ternal User Portals-LAC | Portal | | | | | |
| About 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie Please what info Created by Ex | → Lanrex Administrator prmation do you need? tternal User Portals-LAC | Portal | | | | | |
| about 3 hours ago Modified on 18/01/2024 1: | 03 PM | Lalas Omoregie Please what info Created by Ex | → Lanrex Administrator ormation do you need? tternal User Portals-LAC | Portal | | | | | |



| Two-way commu | inication | now availab | le on Inv | voice Re | cords | |
|---|---|--|--|--|--|--|
| Adding Commen LA Grants 2.0 use for each other or Changes to the I • Status Rea • Add Comm • Comments LA Grants | ts/Docum ers and Le Invoice I A Grants son now hents butt and thei 2.0 user | egal Aid ACT s records. 2.0 Invoice visible in the ton to add co r attachment | ents to staff can form. form mments s added | Invoice r now lea and atta by Legal | records i ve comm chments Aid ACT | n LA Grants 2.0 nents and attachments can be seen by the |
| General Invoice ID * INV-03237-F6NBG5 Name * Portal Comments Testing Related Extension * Portal Comments Testing Status Reason Submitted ITEMS Product Name Unit | A Amount C S180000 S | Client * Cli | Test Account SER-10292 | Referred_CABD | × Q × Q × Q | |
| Petition for day Petition Pet | eeen completed and the definition of the second sec | a payment for the work have bee ents may be audited by Legal Ai t you must attach supp ocuments may not be p → LAC Portal Test Account coount, ide a copy of the document you us appreciated. | an claimed in accorda d ACT. orting docume baid | nvoice. | d Act and before | |



| Portal Comments Testing | |
|---|--|
| | Add a Comment × Q |
| Status Reason | |
| Submitted | * Comment Hi Legal Aid Team, |
| | Please see attached the document requested |
| | Can you also provide me with a timeline of when this invoice will be paid? |
| ITEMS | Attach a file Choose file 30 Day Cont58 (1) (1).pdf |
| | |
| Product Name Unit | Submit Cancel |
| Additional full day Per Ca | |
| Detail Amount | |
| \$1,800.00 | |
| (+) Total Tax | |
| \$180.00 | |
| | |
| Total Amount \$1,980.00 Certify that the above work hi | s been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and |
| Total Amount \$1,980.00 Certify that the above work hi ractice Standards and I unders opporting Attachments omission, Invoices with | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and tand that files and documents may be audited by Legal Aid ACT. Please note that you must attach supporting documents to invoices before nout supporting documents may not be paid |
| Total Amount \$1,980.00 Certify that the above work haractice Standards and Lunders opporting Attachments pmission. Invoices with | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and tand that files and documents may be audited by Legal Aid ACT. - Please note that you must attach supporting documents to invoices before nout supporting documents may not be paid |
| Total Amount \$1,980.00 Certify that the above work hiractice Standards and Lunders opporting Attachments prission. Invoices with at minutes ago Modified on 17/01/2024 9:36 PM | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and stand that files and documents may be audited by Legal Aid ACT. - Please note that you must attach supporting documents to invoices before nout supporting documents may not be paid Add comment Lanrex Administrator -> LAC Portal Test Account Hi LAC Portal Test Account. |
| Total Amount \$1,980.00 Certify that the above work haractice Standards and Lunders opporting Attachments prission. Invoices with at minutes ago Modified on 17/01/2024 9:36 PM | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and trand that files and documents may be audited by Legal Aid ACT. ⇒ - Please note that you must attach supporting documents to invoices before hout supporting documents may not be paid Larrex Administrator → LAC Portal Test Account Hi LAC Portal Test Account, Can you please provide a copy of the document you used for charging this invoice. Your help is greatly appreciated. |
| Total Amount \$1.980.00 Certify that the above work hiractice Standards and Lunders oporting Attachments portission. Invoices with attachments attachments portige Attachments portige Attachme | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and trand that files and documents may be audited by Legal Aid ACT. 5 - Please note that you must attach supporting documents to invoices before nout supporting documents may not be paid Lanrex Administrator → LAC Portal Test Account Hi LAC Portal Test Account, Can you please provide a copy of the document you used for charging this invoice. Your help is greatly appreciated. Thanks |
| Total Amount \$1,980.00 Certify that the above work hirr ractice Standards and Lunders opporting Attachments prission. Invoices with at minutes ago Modified on 17/01/2824 9:36 PM | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and stand that files and documents may be audited by Legal Aid ACT. 5 - Please note that you must attach supporting documents to invoices before hour supporting documents may not be paid ■ Lanex Administrator → LAC Portal Test Account Hi LAC Portal Test Account, Can you please provide a copy of the document you used for charging this invoice. Your help is greatly appreciated. Thanks Lalas |
| Total Amount \$1,980.00 Certify that the above work har ractice Standards and Lunders opporting Attachments pomission. Invoices with attachments pomission. Invoices with attachments pomission. Invoices PM | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and trand that files and documents may be audited by Legal Aid ACT. a - Please note that you must attach supporting documents to invoices before hout supporting documents may not be paid Lanrex Administrator → LAC Portal Test Account Hi LAC Portal Test Account, Can you please provide a copy of the document you used for charging this invoice. Your help is greatly appreciated. Thanks Lalas Created by Lanrex Administrator |
| Total Amount \$1,980.00 Certify that the above work hiractice Standards and Lunders opporting Attachments prission. Invoices with at minutes ago Modified on 17/01/2024 9:36 PM | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and trand that files and documents may be audited by Legal Aid ACT. 5 - Please note that you must attach supporting documents to invoices before nout supporting documents may not be paid Lanrex Administrator → LAC Portal Test Account Hi LAC Portal Test Account, Can you please provide a copy of the document you used for charging this invoice. Your help is greatly appreciated. Thanks Lalas Created by Lanrex Administrator Created by Lanrex Administrator |
| Total Amount \$1,980.00 Certify that the above work hirractice Standards and Lunders opporting Attachments prission. Invoices with at minutes ago Modified on 17/01/2024 9:36 PM | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and trand that files and documents may be audited by Legal Aid ACT. |
| Total Amount \$1,980.00 Certify that the above work hiractice Standards and Lunders opporting Attachments prission. Invoices with attachments ago Modified on 17/01/2024 936 PM | as been completed and the payment for the work have been claimed in accordance with the Legal Aid Act and that files and documents may be audited by Legal Aid AcT. • - Please note that you must attach supporting documents to invoices before hour supporting documents may not be paid • - Please note that you must attach supporting documents to invoices before hour supporting documents may not be paid • - Please note that you must attach supporting documents to invoices before hour supporting documents may not be paid • - Please provide a copy of the document you used for charging this invoice. • Tour help is greatly appreciated. • Thanks • Lats • Created by Lanrex Administrator • 30 Day Contribution Reminder for CT-1358 (1) (1) pdf (271.92 KB) |



| Product Name | Unit | Amount | Claimed | Include GST? | Тах | Extended Amount | |
|--|-----------|---|--|---|------------------------------|-----------------|---|
| Additional full day | Per Day | \$1,800.00 | \$1,800.00 | Yes | \$180.00 | \$1,980.00 | • |
| Detail Amount | | | | | | | |
| \$1,800.00 | | | | | | | |
| (+) Total Tax | | | | | | | |
| \$180.00 | | | | | | | |
| Total Amount | | | | | | | |
| \$1,980.00 | | | | | | | |
| 2 minutes ago | | Lalas Omoregie Hi Legal Aid Tea | ➡ External User Portals- | -LAC Portal | | | |
| | 4 9:57 PM | Please see attac Can you also pr Thanks Omoregie | am, ched the document req rovide me with a timelii | uested ne of when this invoi | ce will be paid? | | |
| | 4 9:57 PM | Please see attac Can you also pr Thanks Omoregie Created by E | am, ched the document req rovide me with a timelir xternal User Portals-LA(| uested ne of when this invoi C Portal | ce will be paid? | | |
| | 1 9:57 PM | Please see attac Can you also pr Thanks Omoregie Created by Ex 30 Day Cor | am, ched the document req rovide me with a timelin xternal User Portals-LAG ntribution Reminder for G | juested ne of when this invoi C Portal CT-1358 (1) (1).pdf (27 | ce will be paid? 1.92 KB) | | |
| 35 minutes ago Modified on 17/01/2024 | 1 9:57 PM | Please see attac Can you also pr Thanks Omoregie Created by ED 30 Day Cor Lanrex Administi Hi LAC Portal Te Can you please Your help is gre Thanks Lalas | am, ched the document req rovide me with a timelin xternal User Portals-LAG ntribution Reminder for G rator → LAC Portal Test est Account, provide a copy of the G ratly appreciated. | juested ne of when this invoi C Portal CT-1358 (1) (1).pdf (27 Account document you used | t.92 KB) | invoice. | |
| 35 minutes ago Modified on 17/01/202- | 1 9:57 PM | Please see attac Can you also pr Thanks Omoregie Created by Ex 30 Day Cor Lanrex Administr Hi LAC Portal Te Can you please Your help is gree Thanks Lalas Created by La | am, ched the document req rovide me with a timelin xternal User Portals-LAG ntribution Reminder for G rator → LAC Portal Test est Account, provide a copy of the o eatly appreciated. anrex Administrator | juested ne of when this invoi C Portal CT-1358 (1) (1).pdf (27 Account document you used i | ce will be paid? | invoice. | |
| 35 minutes ago Modified on 17/01/202 | 1 9:57 PM | Please see attac Can you also pr Thanks Omoregie Created by Ex 30 Day Cor Lanrex Administr Hi LAC Portal Te Can you please Your help is gree Thanks Lalas Created by La 30 Day Cor | am, ched the document req rovide me with a timelin external User Portals-LAG ntribution Reminder for G rator → LAC Portal Test est Account, provide a copy of the e eatly appreciated. anrex Administrator ntribution Reminder for G | juested ne of when this invoi C Portal CT-1358 (1) (1).pdf (27 Account document you used 1 | for charging this | : invoice. | |



